

PERSON vs EVENT DEDUPLICATION

OVERVIEW

Deduplicate hyperlinks display for both persons and events when the application believes a duplicate may exist. ALL users see both types of links.

ONLY State/Helpdesk staff are allowed to complete PERSON merges. LHD and other staff who have been trained may complete EVENT merges.

PERSON DEDUPLICATION – What users can see & do

Basic Information	
Event ID:	COVID_108394760
Disease:	Coronavirus (COVID-19)
Person:	Fake PersonCase Birth Date: 01/01/1980 (42 Female) Phone: (999) 999-5555 Deduplication Status: Pending Deduplicate

PERSON [Deduplicate](#) hyperlinks show in the Person row of the Basic Information section of the Event Summary

Source Record	Matched Record 1 [Score: 85.60]
First Name: Fake	Fake
Middle Name:	
Last Name: Person Case	PersonCase ←
View Summary: Details	Details
External ID: PCJFGEIDICKWS	PCVFIJXSIRX
Create Date: 04/07/2021	02/06/2022 ←
Gender: Female	Female
Birth Date: 01/01/1900	01/01/1980 ←
Social Security Number:	123-45-6789 ←
Master Patient Index	
Street: 225 N Mc Dowell St	225 N Mc Dowell St
City: Raleigh	Raleigh
State: NC	NC
Zip Code: 27603	27603
County: Wake County	Wake County
Country: USA	USA
Home Phone: (999) 999-5555	(999) 999-5555
Mobile Phone:	
Work Phone:	
Email:	
Use as Primary for Merge: <input checked="" type="radio"/> Use (PCJFGEIDICKWS) as Primary	<input type="radio"/> Use (PCVFIJXSIRX) as Primary
Select Record for Merge:	<input type="checkbox"/> Select Record (PCVFIJXSIRX)

Merge Type:

- Users can click on the PERSON [Deduplicate](#) hyperlink to compare matching persons.
- The screen shows you a subset of person details from both persons.
- Items in red are different than the matched record. Items in green are in one record only.
- Always use the [Details](#) hyperlink to view each person to further to check suffix, person & event notes, and labs to confirm your person is a match or not a match.
- If your PERSON is NOT A MATCH, users can click the “Keep Separate” button to remove the [Deduplicate](#) hyperlink.
- If your PERSON IS A MATCH, email the NCEDSS Helpdesk to request the merge. Include both event numbers or both Person IDs. Usually, you will request to keep the person with newer create date as this has the person’s most current information, such as a new address.

PERSON vs EVENT DEDUPLICATION

EVENT DEDUPLICATION – What users can see & do

Basic Information	
Event ID:	COVID_108386628 Deduplication Status: Pending Deduplicate
Disease:	Coronavirus (COVID-19)
Person:	Fake PersonCase Birth Date: 01/01/1980 (42 Female) Phone: (999) 999-5555

EVENT [Deduplicate](#) hyperlinks show in the Event ID row of the Basic Information section of the Event Summary

Source Record	Matched Record 1 [Score: 95.56]
First Name: Fake	Fake
Middle Name:	
Last Name: PersonCase	PersonCase
View Summary: Details	Details
External ID: PCVFIJXSIRX	PCVFIJXSIRX
Create Date: 04/07/2021	04/07/2021
Gender: Female	Female
Birth Date: 01/01/1980	01/01/1980
Social Security Number: 123-45-6789	123-45-6789
Street: 225 N Mc Dowell St	225 N Mc Dowell St
City: Raleigh	Raleigh
State: NC	NC
Zip Code: 27603	27603
County: Wake County	Wake County
Country: USA	USA
Home Phone: (999) 999-5555	(999) 999-5555
Mobile Phone:	
Work Phone:	
Email:	
Event ID: COVID_108386628 Print Event	COVID_108394760 Print Event
Disease: Coronavirus (COVID-19)	Coronavirus (COVID-19)
Create Date: 01/14/2022	02/06/2022
Case status:	
Question Packages:	
BASE_CASE: 0 Answers	BASE_CASE: 0 Answers
01. Administrative: 33 Answers	01. Administrative: 27 Answers
02. Demographic: 23 Answers	02. Demographic: 21 Answers
03. Clinical: 10 Answers	03. Clinical: 2 Answers
04. Risk History: 9 Answers	04. Risk History: 0 Answers
09. Risk Questions - Part 1: 0 Answers	09. Risk Questions - Part 1: 0 Answers
10. Contact Tracing: 0 Answers	10. Contact Tracing: 0 Answers
11. Vaccination: 0 Answers	11. Vaccination: 0 Answers
14. Electronic Transmission Information: 0 Answers	14. Electronic Transmission Information: 0 Answers
Use as Primary for Merge: <input checked="" type="radio"/> Use (COVID_108386628) as Primary	<input type="radio"/> Use (COVID_108394760) as Primary
Select Record for Merge:	<input type="checkbox"/> Select Record (COVID_108394760)
Keep separate	Merge selected Merge fields
Field level side-by-side merging for cases has been disabled some field level security restrictions	

- Users can click on the EVENT [Deduplicate](#) hyperlink to compare matching events.
- The screen will show you the number of questions answered in each Question package for each event. This does not tell you much. Always use the [Details](#) hyperlink or the [Event ID](#) hyperlink or the [Print Event](#) hyperlink to view each event to determine whether these events should be deduplicated.
- If your EVENT should NOT be merged, users can click the “Keep Separate” button to remove the [Deduplicate](#) hyperlink. DO NOT MERGE events with only negative labs. These events will be archived from the application.
- If your EVENT SHOULD be merged, and you have been trained & given permission to do so by your LHD, complete the merge. Keep the event with the earliest create date as that is the date of first report to public health.
- If you have not been trained or do not have permission, ask the appropriate LHD staff or NCEDSS Helpdesk to request the merge. Include both event numbers and which event to keep.

NOTE

If you have additional questions or would like further support on this activity, please contact the NCEDSS Helpdesk at ncedsshelpdesk@dhhs.nc.gov